

Vendor Question	Control Area	TekGenio Response / Control	Supporting Document	Status
1 Governance		Information Security Policy maintained	01_Information_Security_Policy.pdf	Available
2 Governance		Security roles defined	05_Security_Organisation_Chart.pdf; 06_Security_RACI_M	Available
3 Compliance		Privacy compliance process	02_Privacy_and_Data_Protection_Policy.pdf	Available
4 Audit		Independent audit records	To be populated with actual evidence	Pending
5 Training		Security awareness programme	Security Awareness Policy (future)	Planned
6 HR		Background verification	HR Policy (future)	Planned
7 Risk		Risk management process	04_Risk_Management_Policy.pdf	Available
8 Risk		Risk assessment	Risk Register.xlsx (future)	Planned
9 AI		AI risk management	03_AI_Governance_Policy.pdf	Available
10 Risk		Risk register	Risk Register.xlsx (future)	Planned
11 Privacy		Processing of personal data	02_Privacy_and_Data_Protection_Policy.pdf	Available
12 Privacy		Data minimisation	02_Privacy_and_Data_Protection_Policy.pdf	Available
13 Security		CIA controls	01_Information_Security_Policy.pdf	Available
14 Privacy		Data subject requests	02_Privacy_and_Data_Protection_Policy.pdf	Available
15 Privacy		Retention	02_Privacy_and_Data_Protection_Policy.pdf	Available
16 Security		Encryption	01_Information_Security_Policy.pdf	Available
17 Security		DLP	Future DLP Standard	Planned
18 IAM		Access management	01_Information_Security_Policy.pdf	Available
19 IAM		Least privilege	01_Information_Security_Policy.pdf	Available
20 IAM		MFA	01_Information_Security_Policy.pdf	Available
21 IAM		Privileged monitoring	Logging Policy (future)	Planned
22 IAM		PAM	Future PAM Standard	Planned
23 SSDLC		Security by design	01_Information_Security_Policy.pdf	Available
24 Testing		Validation	Secure SDLC Policy (future)	Planned
25 Security		Vulnerability management	Future Vulnerability Policy	Planned
26 SSDLC		Secure coding	01_Information_Security_Policy.pdf	Available
27 Operations		Patch management	Future Patch Policy	Planned
28 BCP		Business continuity	Future BCP	Planned
29 Monitoring		Logging	01_Information_Security_Policy.pdf	Available
30 BCP		RTO/RPO	Future DR Plan	Planned
31 AI		Classification	03_AI_Governance_Policy.pdf	Available
32 AI		Technical documentation	Project-specific	As needed
33 AI		Transparency	03_AI_Governance_Policy.pdf	Available
34 AI		Human oversight	03_AI_Governance_Policy.pdf	Available
35 AI		Monitoring	03_AI_Governance_Policy.pdf	Available
36 AI		Robustness	03_AI_Governance_Policy.pdf	Available
37 AI		Incident log	Future AI Incident Log	Planned
38 AI		Retraining	Future AI Lifecycle	Planned
39 Third Party		Vendor risk	Future Vendor Policy	Planned
40 Third Party		Due diligence	Future Supplier Assessment	Planned
41 Third Party		Contract clauses	Legal templates	Planned
42 Third Party		Supplier assessments	Future Supplier Review	Planned
43 Incident		IR plan	Future Incident Response Plan	Planned
44 Incident		Incident log	Incident Register	Planned
45 Incident		Customer notification	IR Procedure	Planned
46 Incident		Tabletop exercises	Exercise Records	Planned
47 Certification		Security certifications	To be populated	Pending
48 Testing		Pen test	To be populated	Pending
49 Regulatory		Conformity	To be populated	Pending
50 Membership		Industry frameworks	To be populated	Pending